

What does Status: MISSING indicate on the Serial Numbers by Item report?

Summary:

What does Status: MISSING indicate on the Serial Numbers by Item report?

Cause:

When you post a negative adjustment, the serial number status is changed to **M**, for **Missing**. A status of **Missing** indicates that an item was not sold or returned to a vendor, but was removed from inventory by another type of transaction.

Solution:

The serial number can be updated to a status of **Unsold** though a receiving or an adjustment transaction, which will bring the item back into inventory.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=41>