New Device Framework is being used, but the Legacy screen shows

Summary:

When using the New Device Framework, the Device Configuration window still appears as the legacy form with only the Crystal printer available to configure.

Cause:

A custom menu code is being used and has not been updated to use the new Tfrm form.

Solution:

From the NCR Counterpoint main menu:

> Go to **Setup / System / Menu Codes**
> Click the **Lookup** button or enter the name of the menu that needs to be changed.
> Click the **Menu Editor** button.
> From the **Custom menu section**, browse to **Setup / Point of Sale / Devices** and click on the **Devices menu** option.
> Click the **Delete** button at the bottom of the form.
> From the Default menu section, browse to **Setup / Point of Sale / Devices**.
> Click and drag the **Devices menu** option to the custom menu.
> Click **Close**.
> Click **Yes** when prompted to save the changes.

Click the **Save** button in the toolbar.

The correct form should now display when the Devices option is selected from under Setup / Point of Sale / Devices.