

# Error: FAILED PLZ CALL S80

## Summary:

Error attempting to authorize credit/debit card: FAILED PLZ CALL S80

## Cause:

This error typically comes from the processor and could indicate that the device is not setup to read Track2 data, or it could possibly be an encryption issue.

## Solution:

Contact the processor to troubleshoot further.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=333>