When adding a Sales Kit, the Kit Type field is greyed out

Summary:

When adding a Sales Kit, the Kit Type field is greyed out. Unable to add a Miscellaneous Kit.

CounterPoint SQL now supports miscellaneous kits, which allow you to associate any number of component items with a single, "miscellaneous" (i.e., Non-inventory or Service) parent item. When a user sells the parent item in Ticket Entry or Touchscreen Ticket Entry, the associated components are added to the ticket automatically.

Solution:

Select a Non-Inventory or Service Item as the Parent Item for the Sales Kit.

Online URL: https://counterpoint.knowledgebase.co/article.php?id=280