

Only Moneris and NCR Secure Pay are showing as Payment Gateway options

Summary:

Only **Moneris** and **NCR Secure Pay** are showing as Payment Gateway options. **CPGateway** and **Other Gateway** options is missing.

Cause:

Use External Card Processing option has been selected.

Solution:

- In Setup / System / Company / Credit and Stored Value tab, uncheck **Use External Card Processing**.

*As of 8.4.6.10 this option no longer exists at the Company level. The card processor is defined at the Store level.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=260>