ERR:P SEQ#:#### RECTYP:X FLD#:# is given attempting to settle credit cards

Summary:

When trying to settle credit cards with the Vital(Tsys) as the processor the message **ERR:P SEQ#:#### RECTYP:X FLD#:#** is given.

Cause:

This message comes from the processor and may indicate a bad transaction in the settlement batch.

Solution:

Contact Vital (1-800-847-273) for detailed information on the record(s) in the batch causing the error. Contact your Counterpoint reseller if further assistance is needed.

Online URL: <u>https://counterpoint.knowledgebase.co/article.php?id=214</u>