Moneris initialization error: Moneris: SpedCommPort not configured

Summary:

Moneris initialization error: Moneris: SpedCommPort not configured

Cause:

This warning message is given when logging into Ticket Entry. The store has assigned Moneris as the Processor, but the Moneris SPED device has not been setup.

Solution:

- Review the credit card setup in CounterPoint SQL and make sure the processor shown on the Credit Card tab of the Store setup (**Setup/ Point of Sale/ Stores**) is the proper processor. If they are not processing cards through CPSQL, set the payment gateway to CPGateway and leave 'Use CPGateway' unchecked.
- When the processor is Moneris, the Ingenico i3070 Secure PIN Entry Device (**SPED) device must be setup under Setup/ Point of Sale/ Devices.** Select the **COM port number** of the serial port to which the SPED device is connected and click OK.

Online URL: https://counterpoint.knowledgebase.co/article.php?id=212