Error: There are no drawer sessions to post

Summary:

Error: There are no drawer sessions to post

Cause:

This message can be given when there are no transactions to post or when a drawer has not been counted or reconciled.

Solution:

- Make sure the drawer has been counted or reconciled before trying to post. Stores can be configured to allow drawers to be automatically counted or reconciled, by selecting the **Allow auto-count** or **Allow auto-reconcile** check boxes on the **Tickets-1** tab of the store setup (**Setup/ Point of Sale/ Stores**).
  When choosing to automatically count and reconcile drawer sessions CounterPoint SQL will set the counted and reconciled amount for each pay code to NULL and continues with the posting process.
- The Ticket Edit List (**Point of Sale/ Tickets/ Edit List**) will show if there are any tickets to be posted for a drawer.
- The Drawer Reading report (**Point of Sale/ Drawers/ Reading**) will show if there is any activity to be posted for a specific drawer session.
- Drawer Management (**Point of Sale/ Drawers/ Drawer Management**) can be used to view the status of any drawer session.
- Ensure the user drawer record for the user id has "allow posting" selected.

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