

'Use BOGO/Twofer pricing' checkbox is greyed out when setting up a price rule

Summary:

When defining a price rule for a Contract, Promotional or Special Price the *Use BOGO/Twofer pricing* checkbox is not available.

Cause:

The assigned Mix-and-Match code is setup to group prices based on something other than total quantity.

Solution:

Edit the Mix-and-Match code from **Inventory/ Prices/ Mix-and-Match codes** and set the **Price based on** to be **Total quantity**.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=197>