

# How to unsubscribe from Smart Alerts

## Summary:

How to unsubscribe from Smart Alerts.

How to stop receiving SmartAlerts for all stores.

How to cancel SmartAlerts subscription.

## Solution:

Email [Support.SmartAlerts@NCRVoyix.com](mailto:Support.SmartAlerts@NCRVoyix.com). Include the CounterPoint Serial number (located in **System/Views/Environment Settings**) or email the following file from the Counterpoint server: ...Program Files (x86)Radiant SystemsCounterPointCPSQL.1Toplevel **registration.ini**).

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=196>