

HOST ERROR: INVLD ACCT [#]

Summary:

HOST ERROR: INVLD ACCT #

Cause:

HOST ERROR: INVLD ACCT 2 - Typically indicates a bad card number.

HOST ERROR: INVLD ACCT 1 - Typically indicates a bad card number, or could be from a Credit Card Setup issue in CPSQL.

Solution:

This error is being sent from the card processor. Contact the card processor to help identify why the batch is failing and if it is due to a specific transaction. If there is a bad transaction that needs to be removed from the batch - contact your Counterpoint reseller for assistance.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=194>