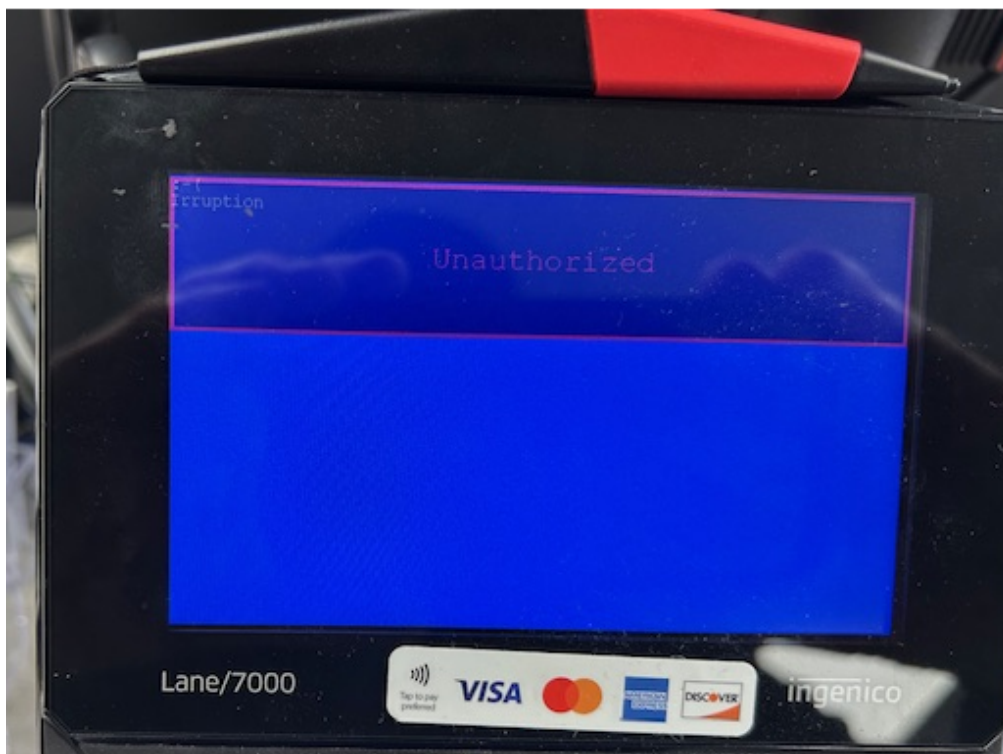


# Error on Payment terminal: Interruption: Unauthorized

## Summary:

Error on Payment terminal: Interruption: Unauthorized



## Cause:

This message indicates the payment terminal may have been tampered with/dropped/or the power cable is damaged.

## Solution:

If replacing the power cable does not resolve, the unit will need to be replaced.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=1409>