

Steps to add Scanner / Scale 7895 in NCR CounterPoint



Summary:

Steps to add Scanner / Scale 7895 (CP 8.5.7.1)

Solution:

See attached document for steps. This was tested /certified on CX7 and XR5, in 8.5.7.1.

Also note from a partner solution that if you are having issues adding a or suffix. To get it to work using the Config.xml file... rather than setting in the Scan123 software.

SUFFIX1.SUFFIX2.PREFIX1
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Full Documentation on the 7895 Scanner/Scale:

NCR Online Information Product - [Product Class]

Calibration Information:

NCR Online Information Product - Calibration Procedures

Tracking Information:

WIT# CP-10105

Found in: 8.5.x

Fixed in: 8.5.7.1 (documentation to be included in 8.5.7.2 release)

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=1381>