

# How to enable TLS 1.2 for connection to NCR Customer Connect and SmartAlerts (<https://www.radiantretailapps.com/>)

## Summary:

TLS 1.2 protocol will now be required from any client station or server for connectivity to: <https://www.radiantretailapps.com/> for use and administration of Customer Connect and Smart Alerts.

For more information regarding the Retail Apps implementation of TLS 1.2, click [here](#).

## Solution:

Please see the attached instructions for steps to enable the TLS 1.2 protocol on stations/servers needing access to NCR Customer Connect and NCR Smart Alerts (both for URL access and to ensure data upload connectivity).

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=1375>