

Reported issue where Counterpoint installation fails at “Confirm SQL Server Settings” if installing with new installation of SQL 2019

Summary:

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This has been reported in the field and by development. It is currently being reviewed by development on CP-11316 - Error presented when db server for sql 2019 is different than CP application server

Development reports the issue when SQL is on a separate server but it has been reported in the field when on the same server. The issue is occurring when there is not and has never had a SQL instance installed until the SQL 2019.

CP-9397 - Officially support SQL Server 2019 with Counterpoint

Confirm SQL Server Settings

Confirm the path to your SQL Server data files.
In most cases, you should accept the default.

Version:

Level:

SQL Server Name:

Data Directory:

Solution:

The workaround is to attach a database to the SQL 2019 installation and install Counterpoint with “Pre-attached database” setting.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=1362>