

RDPAddins returns the error "System.Reflection.ReflectionTypeLoadException:Unable to load one or more of the requested types".

Summary:

RDPAddins returns the error "System.Reflection.ReflectionTypeLoadException:Unable to load one or more of the requested types. Retrieve the LoaderExceptions property for more information" when attempting to connect to Counterpoint in WAN environment.

Cause:

Corrupt RDPAddins (Remote Desktop Plug-in)

Solution:

Remove the RDPAddins registry key (make a backup first) and also the RDPAddins folder **on the local workstation**, reboot, then re-install the version appropriate NCRWANClient which will re-install the RDPAddin:

Key = HKEY_CURRENT_USERSoftwareMicrosoftTerminal Server ClientDefaultAddInsRDPAddins

Folder name = C:Program FilesNCRRDPAAddins

Remove the RDPAddins registry key (make a backup first) and also the RDPAddins folder **on the local workstation**, then re-install the NCRWANClient (which will re-install the RDPAddin):

**Key = HKEY_CURRENT_USERSoftwareMicrosoftTerminal Server
ClientDefaultAddInsRDPAddins**

Folder name = C:Program FilesNCRDPAddinsRDPAddins.Core.dll

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=1306>