

## Item / Customer numbers are not sorted in proper numeric order

### Summary:

Item and Customer numbers are not sorted in a proper numeric order.

### Cause:

This is correct behavior.

### Solution:

This is an alphanumeric column, so it will not be sorted in proper numeric order. NCR Counterpoint uses SQL to sort the column, for example:

**11**

112

113

**12**

122

123

**13**

As a workaround, the items or customers can be renumbered (using the Renumber utility) so that there is a leading zero if front of the number, for example: 011, 012, 013, 113 etc. This will allow numbering to appear in correct, ascending order.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=130>