How to change the field labels on Ticket Profile Fields

Summary:

In NCR Counterpoint, column labels can be changed through the use of customizations. This article explains how this can be done for the various Ticket Profile fields in Ticket Entry.

Solution:

- In **Setup / System / Configuration / Data Dictionary / System Data Dictionary** select **Tables: Column Codes.** .
- Locate the **NAM_TKT_PROF_*** columns.
- For the applicable column, click **Customize column**.
- In the **Data Dictionary** form, update the **Display label, Long label,** and **Report label** to the desired text.
- Exit and restart the NCR Counterpoint application.

Online URL: https://counterpoint.knowledgebase.co/article.php?id=13