

Is there a way to change the export format options when previewing a report in Counterpoint?

Summary:

Is there a way to change the available format options when exporting a previewed report in Counterpoint?

Cause:

Ex. Merchant would like to be able to export to a Microsoft Excel .xlsx format when previewing a report in Counterpoint. Currently, the only available Excel option is .xls format.

Solution:

No, the export formats are controlled by the Crystal run-times. The Crystal version we use only supports the file formats currently listed in the drop down. There are no plans at this point to upgrade the Crystal version we support with Counterpoint.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=1262>