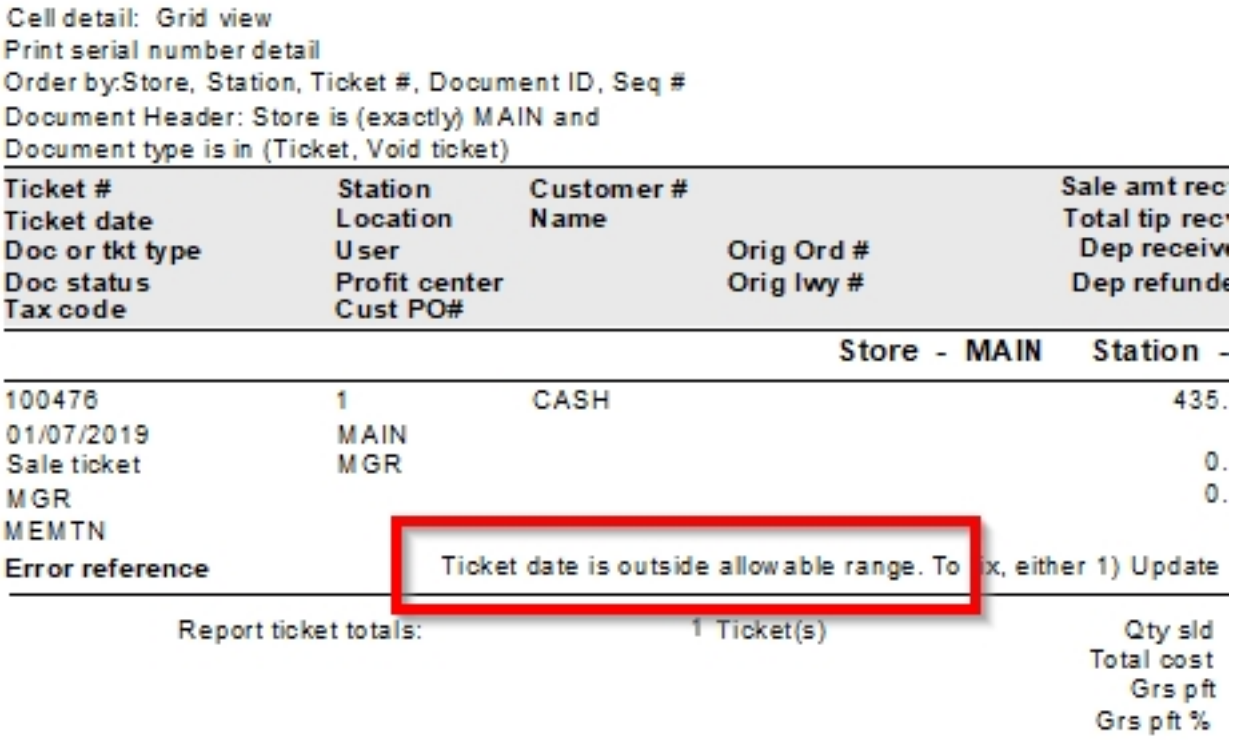
Ticket date is outside allowable range error when posting tickets

Summary:

Ticket posting fails and the message "Ticket date is outside the allowable range [...]" is displayed on the Ticket Edit List


Cell detail: Grid view
Print serial number detail
Order by:Store, Station, Ticket #, Document ID, Seq #
Document Header: Store is (exactly) MAIN and
Document type is in (Ticket, Void ticket)

Ticket # / Ticket date / Doc or tkt type / Doc status / Tax code	Station / Location / User / Profit center / Cust PO#	Customer # / Name	Orig Ord # / Orig Iwy #	Sale amt rec / Total tip rec / Dep receiv / Dep refund
			Store - MAIN	Station -
100476	1	CASH		435.
01/07/2019	MAIN			
Sale ticket	MGR			0.
MGR				0.
MEMTN				
Error reference	Ticket date is outside allowable range. To x, either 1) Update			
Report ticket totals:		1 Ticket(s)		Qty sld / Total cost / Grs pft / Grs pft %

Cause:

The Current Calendar setting is set to the wrong year.

Solution:

From the **Counterpoint Main Menu** browse to **Setup > System > Company**.

In the **Current calendar** field near the top right in the **Dates section**, enter or lookup and select the current year’s calendar.*

Click Save in the toolbar.

If the current year calendar is not available, you will first need to browse to Setup / System / Calendar and create it. Please see the Counterpoint Online Help for information on how to configure this.

Online URL: https://counterpoint.knowledgebase.co/article.php?id=1191