

# Error: Unable to load DLL 'penimc.dll'

## Summary:

Error logging into Counterpoint on a Windows 10 workstation:

## Microsoft .NET Framework

Unhandled exception has occurred in a component in your application. If you click continue , the application will ignore this error and attempt to continue.

Unable to load DLL 'penimc.dll': The specified module could not be found. (Exception from HRESULT: 0x8007007E).

## Cause:

<https://support.microsoft.com/en-us/help/4048718/wpf-crashes-after-the-october-2017-security-and-monthly-quality-rollup>

KB Article 4051600 <https://support.microsoft.com/en-us/help/4051600>

## Solution:

Updates needed

<http://www.catalog.update.microsoft.com/Search.aspx?q=4051600>

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=1117>