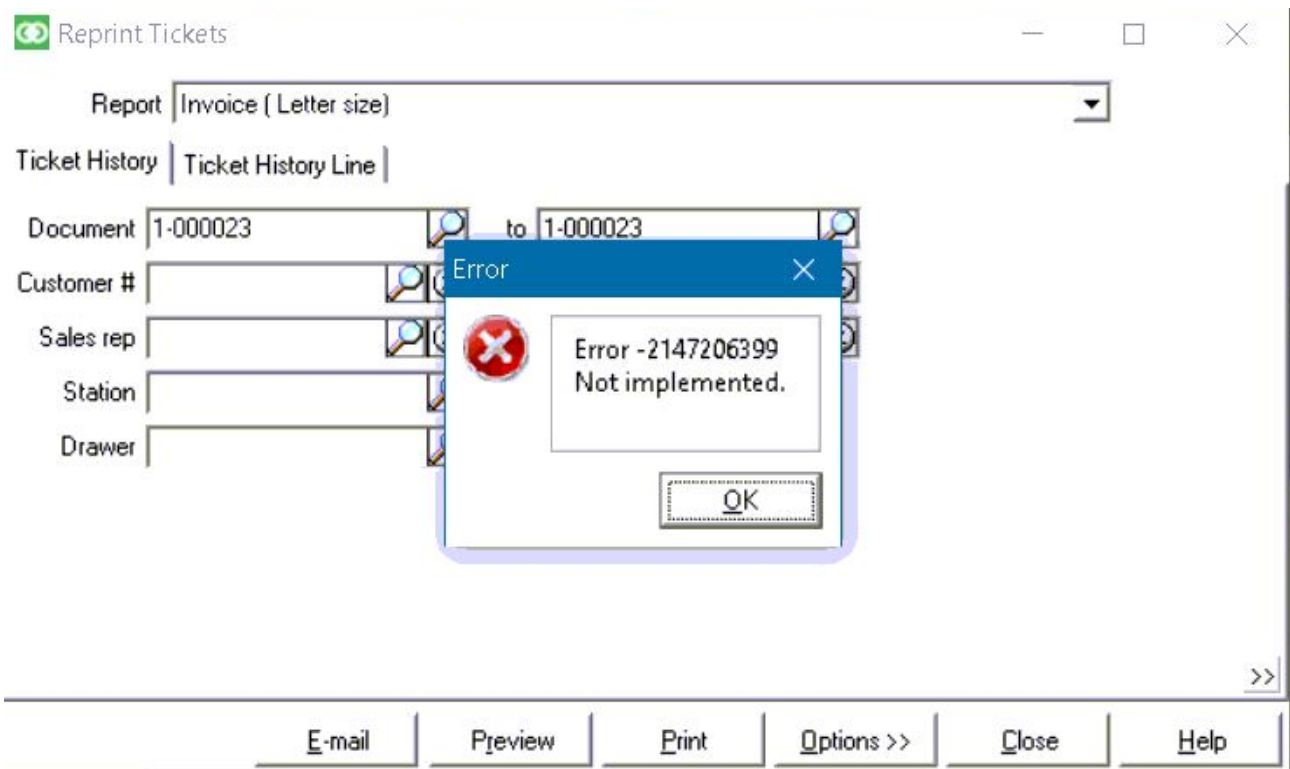


# Error attempting to print / preview from Counterpoint: Not Implemented

## Summary:

Error attempting to print / preview from Counterpoint: **Error -2147206399 Not Implemented.**



## Cause:

Workstation is missing Windows / Microsoft patches / updates.

## Solution:

- In Control Panel / Windows Update, ensure that Windows is up to date, or click Check for Updates to ensure required updates are installed.

- Reboot once complete.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=1103>