

Price rules not being applied to a sale ticket in CPMobile

Summary:

When ringing a sale ticket in CPMobile price rules are not being applied (Special, Contract, Promotional Price Rules).

Cause:

CPMobile honors all price rules that are defined in NCR Counterpoint, including promotional, contract, and special price rules, as well as BOGO/twofer pricing; however the price rules do not go into effect until **total** is selected on the ticket.

Refer to online [help](#) more information about defining price rules in Counterpoint for use with [CPMobile](#).

Solution:

When selecting to **total** the ticket in CPMobile, all lines will be repriced and have any applicable price rules applied.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=1016>