

Error: Some receivers have miscellaneous charges included in the invoice cost

Summary:

Error attempting to voucher multiple receivers: Some receivers have miscellaneous charges included in the invoice cost while others do not. These documents cannot be vouchered together.

Cause:

This is proper behavior.

Solution:

This message is valid if a **Receiver and RTV** are vouchered together, and have incompatible miscellaneous charges. Even if the actual miscellaneous charge amounts are zero on each, RTVs and Receivers are still treated as incompatible if ANY miscellaneous charge is set to be included in cost.

Multiple receivers can be vouchered together when cost of the miscellaneous charge is not included.

This message can also be given when the allocation method for the selected documents is not set to the same value.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=1011>